

## HellermannTyton Data Quality Policy

HellermannTyton Data Ltd (HT Data) is a division of HellermannTyton Group PLC, a multinational world leader in providing both FTTH and LAN network connectivity products to a global market. HellermannTyton Data currently operates two manufacturing, warehousing and logistics sites based in Northampton, UK.

HellermannTyton Data Ltd has an overall aim to be partner of choice for all our customer's data connectivity requirements. Our aim is to achieve this by maintaining a reputation as an innovative provider of high-quality products, and by being flexible and responsive to customer needs and those of an ever-evolving marketplace. To enable us to achieve this aim, it is of utmost importance that we constantly monitor and improve our products and processes, to enable us to consistently manufacture and deliver products that meet the demanding quality requirements of both ourselves, and all of our stakeholders. To ensure consistent achievement of these aims we currently operate a mature quality management system (QMS), externally verified, and certified as meeting the requirements of ISO 9001.

The foundational principles upon which we base our QMS are:

- That all staff have a contribution to make regarding product and service quality.
- As a minimum we must meet all applicable legislation requirements and those of any voluntary standards to which we commit.
- That we control, reduce, or eliminate any actual, or potential causes of quality nonconformances.
- That we monitor and measure the effectiveness of our quality management system via the recording and analysis of KPI's and internal and external audits.
- We continually strive to improve the organisation's performance by the setting and reviewing of management objectives, determined by analysis of the outputs from our monitoring activities. Management system objectives will be determined as part of our management review process.
- That we provide the resources and training required for our staff to meet stringent quality standards.
- All interested parties are provided with relevant and appropriate information as and when required.

This policy, and the procedures that extend from it, are approved by the undersigned, and must be adhered to by all personnel.



Matthew Hunter,  
Managing Director

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