



25 year System Guarantee

Manufacturers Responsibilities

As a leading manufacturer and supplier of infrastructure products HellermannTyton understands that it is essential to have total confidence in the connectivity being installed. The key to this is knowing that should any issues arise with the performance of the installation there is a defined point of responsibility. Under the Network Sciences extended 25 year guarantee it is our responsibility to ensure all products perform to the current national and international ratified and draft standards for which they were installed. We also give our assurance that your installation will continue to support all current and future applications and protocols that are designed to be compatible with your standards compliant infrastructure.

HellermannTyton can be relied upon to resolve system performance issues with regard to the cabling infrastructure and to ensure that Network Sciences registered system integrators install our products to meet our high standard through training, certification and installation guidelines.

The 25 year extended warranty can be applied for in one of two ways 'Self certified' or an 'Audited guarantee'.

Self Certified 25 year warranty

The self certified scheme is available to any HellermannTyton registered installer.

Where this route is chosen it will be HellermannTyton's responsibility to review all test results and photographic evidence sent in by the system integrators in order to verify that the information provided confirms all circuits perform to the latest ratified and draft National and International standards for the system performance chosen. If all circuits do conform, then a report and guarantee will be issued. (A number of sites will be visited by the HellermannTyton customer service engineers at our discretion throughout each year to ensure a high standard of installation is maintained at all times). Test results must be supplied to HellermannTyton using a Level III/IV tester with the latest revisions of firmware and software and unless agreed prior to testing should be configured for Permanent Link.

Audited 25 year warranty

The audited scheme is available to any Client who has used a HellermannTyton registered installer.

In cases where a client requires or requests the "Audited Guarantee", HellermannTyton will visit the site, collate the test results and inspect the work to verify that the installation has been carried out to a high standard and conforms to Network Sciences guidelines. Hand-over documentation will be prepared with supporting photographic evidence of installation practice, with text, to comment on the competence of the installer.

Once the site is registered with HellermannTyton and the warranty issued it is possible to add extra circuits to the warranty on submission of valid test results to HellermannTyton for inclusion in the warranty

Common standards

HellermannTyton Data's products have been independently tested* and comply or exceed the relevant parts of the following standards, Our products are backwardly compatible with previous standards; please contact HellermannTyton for more information or confirm suitability for your application

Organisation	Standard	Class/ Category
ISO/IEC	11801:2002	Class D
		Class E
		Class E _A
BS:EN	50173:2002	Class D
		Class E
		Class E _A
ANSI/TIA/EIA	568-B.1	Cat 5E
	568-B.2	Cat 5E
	568-B.3	Fibre
	568-B.2-1	Cat 6
	568-B.2-10	Cat 6 _A

*Copies of the certificates are available upon request

HellermannTyton Network Sciences 25 year extended warranty is subject to our terms and conditions a copy of which is available on request.

HellermannTyton Network Sciences

Certificate of Conformance

This is to certify that the **Category 6**
structured cabling installation by

Sample Communications

at

HellermannTyton Data Ltd,
43-45 Salthouse Road,
Cornwell Business Park,
Brackmills,
Northampton,
NN4 7EX

has been tested by **Sample Communications** and the test results have
been reviewed by HellermannTyton and found to comply with the
performance requirements of ANSI/TIA/EIA 568-B.2-1, ISO 11801:2002 &
BSEN 50173:2002

Monday 10 December 2007



Ewan Wilson
Managing Director
HellermannTyton Data Ltd



About us

HellermannTyton is a global manufacturer who offers high performance fastening, connecting, routing, protecting, and identifying solutions to diverse markets. Located in over 34 countries, HellermannTyton draws upon its global resources and market position to develop tailored solutions that offer exceptional design, performance, quality, and productivity improvements to the customer.

HellermannTyton is ISO 9001:2000 and ISO 14001 certified.

Mission Statement

HellermannTyton's mission is to provide innovative solutions, with customer satisfaction as our first priority. We aspire, through global leadership and quality products that add value to electrical and communication networks, to be the customers' partner of choice.

We aim to achieve world class operational excellence for the benefit of our customers, our employees and the interaction of our business with the environment.

Contacting HellermannTyton Data Ltd

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The information enclosed within this document is designed as a guide only and any warranty offered or issued by HellermannTyton would be subject to our general warranty terms and conditions which are available on request.

The conditions of any warranty shall be governed by and constructed in accordance with the laws of England and Wales.

While every effort is made to ensure the content and quality of this document HellermannTyton Data Ltd reserve the right to make changes without prior notice.